

Product Support Specialists



Technical Manuals / IETMs



Training / eLearning



Product Support Analysis



3D Animation / Simulation



Why Choose D & R?



Over 30 years of experience and brand trust



Dedicated internal staff, no outsourcing



Specializing in multiple disciplines within Product Support



Diverse national and international client list, commercial and defense



ISO 9001:2015 Certified; ITAR Registered



About Us

D & R Technical Solutions is a company with a track record of innovation, collaboration, and outstanding customer service. Since our founding in 1990, we have prided ourselves on developing product support material with defense and commercial firms from around the world.

From initial RFP to test, production and fielding, we provide a single, focused point of contact for your supportability requirements. Our commitment to quality products is demonstrated by our certification as an ISO 9001:2015 company.



Manuals

- Operator
- Maintenance
- Parts Catalog / RPSTLs
- Troubleshooting
- Electronic
 - SGML / XML
- S1000D

Training

- eLearning / LMS Integration
 - Gamification
- SCORM Compliant
- Instructional System Design
- Course Conduct (Classroom)

Core Services

Product Support Analysis

- Maintenance Planning
- Reliability Centered Maintenance (RCM)
- Reliability & Maintainability
 - FMECAs
 - Predictions
- Provisioning

3D Animation

- Repurpose 3D models for product support
- Custom training aids
 - Equipment Familiarization
 - Operation
 - Maintenance
 - Troubleshooting



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